

Clatterbridge Cancer Centre

Rapid wireless network recovery at Clatterbridge Cancer Centre

Challenge

- 1 Critical overnight wireless LAN failure risked disrupting cancer and radiology appointments.
- 2 Existing Wireless LAN Controllers failed, and most new Access Points were not yet installed.
- 3 Immediate restoration was needed to avoid operational and patient care disruption.

Solution

WhiteSpider worked with on-site IT staff to implement a virtual WLC solution overnight, manually installing and configuring new Access Points at first light.



WhiteSpider's swift response was crucial, not just to restore connectivity, but to maintain the integrity and security of our network. In a high-risk environment like ours, rapid recovery with secure, controlled deployment is essential. Their ability to implement a virtual solution and work with our team to reconfigure access points overnight ensured we avoided both operational disruption and potential security vulnerabilities.

Andy Kilbane

Security Manager, Clatterbridge Cancer Centre

Result

- ✓ Wireless connectivity was restored before the clinical day began, preventing appointment cancellations.
- ✓ Rapid, innovative recovery under high-pressure conditions.
- ✓ Maintained network integrity and security during the emergency.

